



DIGBOI COLLEGE

ITAVATA, P.O.: DIGBOI-786171(ASSAM)

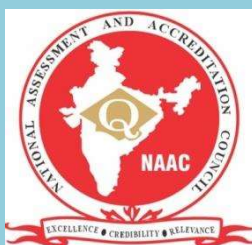
Third Cycle NAAC Accreditation

Criterion: 5

STUDENT SUPPORT AND PROGRESSION

5.1.5 MECHANISM FOR TIMELY REDRESSAL OF STUDENT GRIEVANCES

Submitted to



THE NATIONAL ASSESSMENT
AND ACCREDITATION COUNCIL

DIGBOI COLLEGE

DIGBOI 786171, ASSAM

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The Grievance Redressal Committee, Digboi College resolved the following grievances placed by different students at different interval of time during the last 5 years through proper resolutions taken after minute observations of their grievances:

Sl. No.	No. of Grievance	Date of Placement	Nature of Grievance	Date of Settlement of grievance
1	02	19-07-2016	a) Not received of mark sheet. b) Withheld of result due to non Submission of Internal assessment mark.	20-07-2016
2	06	24-07-2017	a) Showing absent in the examination papers attended by 5 nos. of students belonging to 2 nd , 4 th and 6 th Semester. c) Withheld of result due to non Submission of Internal assessment mark.	27-07-2017
3	02	01-03-2018	a) Leave application for long term absence of 20 days due to expiry of father b) Leave application for absence in sessional exam due to her long term severe illness	06-03-2018
4	All B. Sc & B. Com students	26-03-2018	Expressed their inconvenience for not allowing them to use calculator in their exam. -	28.03.2018
5	01	12-10-2018	Request for the appointment of athletic coach.	22-10-2018
6	03	21-02-2019	Inability to attend morning class held at 8 A.M. due to non-availability of regular transport facility from their homes to college.	23-02-2019
7	01	10-07-2019	Application for Maternity Leave w.e.f. 01-08-2019.	01-18-2019
8	12	19-07-2021	Correction of Internal Assessment marks.	20-17-2021
9	01	21-10-2021	Change of Honours from Philosophy to Education.	23-10-2021
10	24	10-11-2021 16-11-2021	Change of Honours.	16-11-2021
11	01	23-11-2021	Non-received of Identity Card for not returning three nos. books borrowed from the College library.	25-11-2021
12	29	30-11-2021	Request for 50% fee waive in hostel admission because of Covid pandemic.	01-12-2021
13	23	28-12-2021	Change of Honours from Entrepreneurship to Web Science.	29-12-2021




Principal & Secretary
Digboi College Digboi