

# CURRICULAR-1 CURRICULAR ASPECTS 

### 1.4 FEEDBACK SYSTEM

Submitted to


THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL

### 1.4 FEEDBACK SYSTEM



ডিগবৈ মহাবিদ্যালয়
DIGBOI COLLEGE

## CONTENTS

FEEDBACK ANALYSIS AND
ACTION TAKEN REPORT OF DIGBOI
COLLEGE

$$
\begin{aligned}
& 2020-2021 \\
& 2019-2020 \\
& 2018-2019 \\
& 2017-2018 \\
& 2016-2017
\end{aligned}
$$

## STUDENTS' FEEDBACK ON SYLLABUS AND ITS TRANSACTION (2020-2021)

Students remain the foremost stakeholder of any institution. Their viewpoints always help make the institution overcome all its barriers and achieve its desired goal. Keeping in view the importance of students' roles, the institution has initiated taking structured feedback from them pertaining to matters especially related to the syllabus and its transaction. The institution shared feedback forms through Google form in which 853 nos. of students gave their responses to a total of 15 questions. It needs to be mentioned here that questions were designed in the form of a 5-point rating scale and other responses pattern and suggestion was sought in the last question. Students' feedback data are available in the following link:
https://docs.google.com/forms/d/1wgA9m8nZ1fMIQnT41ENHxwpIblemstJdvBG68KofJ-
Q/edit?usp=sharing
The feedback report is prepared on the basis of feedback form responses provided by students of the college for the session 2020-21.
Total Responses: $\mathbf{8 5 3}$


Semester


1. The Curriculum and Syllabus are need based

2. The sequence of the units provided in the course is appropriate.


- Excellent ■ Very Good ■ Good ■ Satisfactory ■ Poor

3. The course outcomes are well defined and clear

4. Adequate text books, reference books or digital resources are available related to the syllabus

5. The course contents are relevant and applicable to real life situation

6. The size of the syllabus is appropriate in terms of the burden on the students

7. The syllabus is useful in terms of knowledge, concepts, analytical abilities and broadening perspectives

8. The objectives stated for each of the course is wellfulfilled

9. Appropriate teaching methods are used to cover the course content of the syllabus

10. The syllabus offers the flexibility in choosing electives

11. The syllabus fulfills the competencies expected by the present global scenario

12. The syllabus provides scope for the growth of students

13. The credits are appropriately allocated to the units in the syllabus

14. The time allocation for course completion of the syllabus is appropriate


## 15. The credits are appropriately allocated to the units in the syllabus



| $\begin{array}{l}\text { Students' Feedback and action taken report } \\ \text { (Syllabus and its Transaction) }\end{array}$ |  |  |  |
| :--- | :--- | :--- | :--- |
| Sl.No. | Query | Feedback | Action taken |
| 1 | $\begin{array}{l}\text { The Curriculum and Syllabus } \\ \text { are need based }\end{array}$ | $\begin{array}{l}\text { There is scope of } \\ \text { improvement }\end{array}$ |  |
| 2 | $\begin{array}{l}\text { The sequence of the units } \\ \text { provided in the course is } \\ \text { appropriate }\end{array}$ | $\begin{array}{l}\text { Needs } \\ \text { improvement }\end{array}$ | $\begin{array}{l}\text { Reported to concerned } \\ \text { bodies for necessary action }\end{array}$ |
| 3 | $\begin{array}{l}\text { The course outcomes are well } \\ \text { defined and clear }\end{array}$ | $\begin{array}{l}\text { Needs } \\ \text { improvement }\end{array}$ | $\begin{array}{l}\text { Adequate text books, } \\ \text { reference books or digital } \\ \text { resources are available } \\ \text { related to the syllabus }\end{array}$ |
| 5 | $\begin{array}{l}\text { Good but needs to } \\ \text { be upgraded }\end{array}$ | $\begin{array}{l}\text { Soft copes and hard } \\ \text { copies of newspapers and } \\ \text { books have been made } \\ \text { available } \\ \text { books have been made } \\ \text { available by sanction of } \\ \text { funds to department for } \\ \text { purchasing books. }\end{array}$ |  |
| The course contents are |  |  |  |
| relevant and applicable to |  |  |  |
| real life situation |  |  |  |\(\left.\quad \begin{array}{l}Good but there is <br>

scope of <br>
improvement\end{array} \quad $$
\begin{array}{l}\text { Reported to concerned } \\
\text { bodies for necessary action }\end{array}
$$\right\}\)

| 7 | The syllabus is useful in <br> terms of knowledge, <br> concepts, analytical abilities <br> and broadening <br> perspectives | Good but can be <br> improved | Additional useful and <br> related study materials have <br> been available |
| :--- | :--- | :--- | :--- |
| 8 | The objectives stated for each <br> of the course is well fulfilled | Good but can be <br> improved |  |
| 9 | Appropriate teaching <br> methods are used to cover the <br> course content of the syllabus | Good but can be <br> improved |  |
| 10 | The syllabus offers the <br> flexibility in choosing <br> electives | Good but can be <br> improved |  |
| 11 | The syllabus fulfills the <br> competencies expected by <br> the present global scenario | Good but can be <br> improved |  |
| 12 | The syllabus provides scope <br> for the growth of <br> students | Good but can be <br> improved | Reported to concerned <br> bodies for necessary action |
| 13 | The credits are appropriately <br> allocated to the units in <br> the syllabus | Good but can be <br> improved |  |
| 14 | The time allocation for <br> course completion of the <br> syllabus is appropriate | Needs <br> improvement |  |
| 15 | The credits are appropriately <br> allocated to the units in <br> the syllabus | Needs <br> improvement |  |

## TEACHERS' FEEDBACK ON SYLLABUS AND ITS TRANSACTION (2020-2021)

As the teachers' are vital stakeholders, their feedback on curricular aspects becomes important. The institution shared feedback forms through Google form in which 62 nos. of teachers gave their responses to a total of ten questions related to syllabus and its transaction. Teachers' feedback data are available in the following link:
https://docs.google.com/forms/d/1ZfwqtVsC5zIsLE4nv2dLjkDEkF_LLsUwCjdXbO MxxL4/edit?usp=sharing

The feedback report is prepared on the basis of feedback form responses provided by teachers' of the college for the session 2020-21.

Total responses: 62

Are the subjects covered in the syllabus interesting for the students?
62 responses


Are the course objectives clearly defined?
62 responses


Is timely completion of syllabus possible for the papers taught by you in the allotted time period 62 responses


Does the syllabus cover advance and modern topics
62 responses

Are books/journals prescribed by the University relevant and updated to cover the entire syllabus? 62 responses


Does the syllabus provide enough freedom to adopt new techniques of testing and assessment of Students
62 responses


Are the contents challenging to teach?
62 responses


Is the syllabus designed in a way to improve Employability Index?
62 responses


Whether you illustrate the concept through examples and applications while teaching 62 responses


Whether you use ICT tools while teaching 62 responses

| Teachers' Feedback and action taken report (Syllabus and its Transaction) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Sl. <br> No. | Query | Feedback | Action taken | Impact |
| 1 <br>  | Are the topics covered in the syllabus interesting for students? | Fairly interesting but needs improvement | The parent university was intimated regarding these points through the Principal of the college. | The subsequent modification of the syllabus reflected the impact |
| 2 | Are the course objectives clearly defined? | Somewhat clear |  |  |
| 4 | Does the syllabus cover advance and modern topics? | More required |  |  |
| 5 | Does the syllabus provide enough freedom to adopt new techniques of testing and assessment of students? | Quite enough |  |  |
| 8 | Is the syllabus designed in a way to improve employability index? | Somewhat |  |  |
| 3 | Is timely completion of the syllabus possible for the papers taught by you in the allotted time period | Some more time is to be allotted | The principal called an all teachers meeting where all the faculty were requested : <br> i. To plan their course transaction properly so | It has been found that <br> - most of the teachers have begun using |
| 9 | Whether you illustrate the concept through examples and applications while teaching? | Most of the Teachers illustrate through | that the syllabus is completed within the allotted time. <br> ii. make use of cushion classes. | ICT enabled tools for their regular as well as cushion |
| 10 | Whether you use ICT tools while teaching | Most of the teachers use ICT | iii. maximize the use of ICT during transaction of syllabus | classes. <br> - teachers' have begun |
| 7 | Are the contents challenging to teach? | Quite challenging | and maximize iv. the use of examples and applications so as to make the classes interesting in addition to being informative. v. to keep themselves updated on advanced topics of their respective subjects. vi. Use e- resources as well as make these available to students | using cushion classes both in the online and offline modes. <br> - E-resources have been made available in the library |

## ALUMNI FEEDBACK ON SYLLABUS AND ITS TRANSACTION (2020-2021)

Alumni are an integral part of any institution as their viewpoints reflect the overall performance and development of the same. Their feedback on different aspects of the college is very important and so it is analyzed with utmost importance. In the Feedback some questions were framed especially related to syllabus and its transaction and then the Feedback form was shared with alumni through Google form in which 155 respondents gave their responses. The feedback forms data are available in the following link:
https://docs.google.com/forms/d/1NV6z5BgtqerCEuLbsigGUFcVhl1B9G4xeTGar AlZJPs/edit?usp=drivesdk

The feedback report is prepared on the basis of feedback form responses provided by alumni of the college for the session 2020-21.
Total responses: 155

Support and contribution of the institution for your overall development.
155 responses


Effectiveness of curriculum in attaining communication skills and social responsibility 155 responses


Effectiveness of Curriculum to meet your present professional standards.
155 responses


Effectiveness of curriculum to apply your knowledge in real life situations.
155 responses


Relevance of current curriculum for employability.
155 responses


Excellent
Good
Average
Poor

How do you rate the learning experience in terms of teaching and learning? 155 responses


How would you rate the quality of education imparted in the college?
155 responses


How would you rate the course content delivery?
155 responses


| Alumni Feedback and action taken report <br> (Syllabus and its Transaction) |  |  |  |  |
| :---: | :--- | :--- | :--- | :--- |
| Sl. <br> No. | Query | Feedback | Action taken | Impact |
| 1 | Support and contribution of the <br> institution for your overall <br> development | Good but can be <br> improved |  |  |
| 2 | Effectiveness of curriculum in <br> attainment communication <br> skills and responsibility | Good but can be <br> improved | The feedback received from <br> the alumni is reported to <br> concerned bodies. <br> Note: Since the respondents <br> consists of the last batch of <br> the NCBCS course, and the <br> concerned syllabus has been <br> discontinued from the <br> forthcoming session (CBCS <br> course implemented), the <br> question of modification does <br> not arise. |  |
| 3 | Effectiveness of curriculum to <br> meet your professional <br> standards | Good but can be <br> improved |  | Needs improvement |

## EMPLOYER'S FEEDBACK ON SYLLABUS AND ITS TRANSACTION (2020-2021)

The feedback form data from employer are available in this link: https://docs.google.com/forms/d/1YrBwFvmx1DUCLpVjb 4Qg4e4Lq223H99iF82tCyqrUQ/edit?usp=sharing

The syllabus ensures well-round enrichment of student's academic knowledge
1 response


The syllabus ensures favorable teaching learning experience both for teachers and students 1 response


Is the course curriculum designed in a way to improve Employability Index?
1 response


Rate the relevance of implementing CBCS in the course curriculum 1 response


Do faculty follow the syllabus prescribed by the University?
1 response


Are sufficient working hours allotted for timely completion of the syllabus?
1 response

Are ICT tools employed in imparting knowledge to students
1 response


Are the number of books in the library sufficient to meet the requirements of the curriculum?
1 response


How do you rate the ICT enabled tools available for teaching?
1 response

## Do the faculty use ICT tools efficiently?

1 response


How often do you assess the progress of the syllabus, and ensure its completion?
$\square$ Copy
1 response


| Employer's Feedback and Action taken report <br> (Syllabus and its Transaction) |  |  |  |
| :---: | :--- | :--- | :--- |
| Sl. No. | Query | Feedback | Action taken |
| 1 | The syllabus ensures all <br> round enrichment of <br> student's academic <br> knowledge | Agree |  |
| 2 | The syllabus ensures <br> favorable teaching learning <br> experience both for <br> teachers and students | Agree |  |
| 3 | Is the course designed in a <br> way to improve <br> employability index | Disagree |  |
| 4 | Rate of relevance of <br> implementing CBCS in the <br> course curriculum | Good |  |
| 5 | Do faculties follow the <br> syllabus prescribed by the <br> university? | Yes |  |
| 6 | Are sufficient working <br> hours allotted for timely <br> completion of the syllabus? | Yes |  |
| 7 | Are the numbers of books <br> in the library sufficient to <br> meet the requirement of the <br> syllabus? | Yes |  |
| 8 | Are ICT tools employed in <br> imparting knowledge to <br> students? | Yes feedback received from the |  |
| 9 | Do faculties use ICT tools <br> efficiently? <br> concerned bodies for necessary <br> action. |  |  |
| 10 | How often do you access <br> the progress of the syllabus <br> and ensure its completion? | Yes | Weekly and |

As part of the yearly feedback carried out by Digboi College, the academic session 2019-20 was also evaluated based on the feedback provided by the students. The feedback comprised of teachers' performance along with the curriculum design, the teaching-learning outcome, evaluations and other relevant facilities. Students were given a structured printed form to assess the quality of the college's teachers based on ten parameters.

Students were asked to give a grading from Excellent coded as 4 to Poor coded as 1. In order to conduct an investigation in an objective manner, data were collected from twenty distinct departments and semesters across the college.

A total of 714 (275- Arts, 169-Science, 270- Commerce) students responded to the queries related to the teaching performance of teachers.

Queries:

1. Subject knowledge and conceptual clarity
2. Level of confidence on the subject matter
3. Communication/ presentation skills
4. Class control ability
5. Interaction in the classroom
6. Motivational and helping attitude
7. Regularity and punctuality
8. Completion and coverage of course
9. Integration and guidance outside the classes.
10. Overall performance

Table showing the students' feedback analysis for the academic session 2019-20

| STUDENT FEEDBACK ANALYSIS 2019-20 |  |  |  |  |  |
| :---: | :--- | :--- | :--- | :--- | :--- |
| Q. No. | Points | Excellent <br> 4 | Good <br> 3 | Average <br> 2 | Poor 1 |
| 1 | Subject knowledge and conceptual <br> clarity | $66 \%$ | $17 \%$ | $10 \%$ | $7 \%$ |
| 2 | Level of confidence on subject <br> matter | $75 \%$ | $15 \%$ | $6 \%$ | $4 \%$ |
| 3 | Communication/ presentation skill | $67 \%$ | $26 \%$ | $4.8 \%$ | $2.2 \%$ |
| 4 | Class control ability | $58 \%$ | $29 \%$ | $6.5 \%$ | $6.5 \%$ |
| 5 | Interaction in the classroom | $60 \%$ | $24 \%$ | $8.5 \%$ | $7.5 \%$ |
| 6 | Motivational and helping attitude | $63 \%$ | $32 \%$ | $4 \%$ | $1 \%$ |
| 7 | Regularity and punctuality | $78 \%$ | $15 \%$ | $5 \%$ | $2 \%$ |
| 8 | Completion and coverage of course | $87 \%$ | $10 \%$ | $2 \%$ | $1 \%$ |
| 9 | Integration and guidance outside the <br> classes | $35 \%$ | $30 \%$ | $26 \%$ | $9 \%$ |
| 10 | Overall performance | $69 \%$ | $16 \%$ | $10 \%$ | $5 \%$ |

## Students' Feedback analysis:

714 students answered the feedback forms that were intended to assess the performance of teachers on ten criteria. The analysis above shows that an average of $66 \%$ of respondents have attributed excellent grades to all the teachers of Digboi College. The table also shows that an average of $21 \%$ of respondents have given good grades to the teachers while an average of $8 \%$ of respondents have given an average grade. However, in the poor category, less than 5\% of responses are given to the teachers.


Fig 1: Pie diagram shows Subject knowledge and conceptual clarity of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 2: Pie diagram shows Level of confidence on subject matter of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 3: Pie diagram shows Communication/ presentation skill of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 4: Pie diagram shows Class control ability of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 5: Pie diagram shows Interaction in the classroom of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 6: Pie diagram shows Motivational and helping attitude of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 7: Pie diagram shows Regularity and punctuality of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 8: Pie diagram shows Completion and coverage of course of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 9: Pie diagram shows Integration and guidance outside the classes of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 10: Pie diagram shows Overall performance of Teachers of Digboi College Percentage wise according to the students' feedback report

## Conclusion:

1. $87 \%$ of respondents have given excellent grade to the aspect of completion and coverage of courses.
2. Teachers' guidance and integration outside the classes needs due consideration a s students have given less percentage in excellent category.

Action taken:
Suggestions regarding the aspects of teachers' performance are invited from the teachers for better result of performances.

## STUDENTS' FEEDBACK ANALYSIS AND ACTION TAKEN REPORT (2018-19)

The Students' Feedback was collected to assess the performance of the teachers as well as the curriculum, teaching, learning, evaluation, and the various college facilities. The students recorded their opinions on a form circulated by the college. The form consists of ten criteria for evaluating the college's faculty. The feedback form offered students a grading scale ( $4=$ Excellent, $3=$ Good, $2=$ Average, $1=$ Poor) to assess the feedback criteria. In order to conduct an unbiased examination of comments, information was gathered from twenty different departments and semesters across the college, including the Science, Arts, and Commerce streams.

A total of 690 (268- Arts, 160-Science, 262- Commerce) students responded to the queries related to the teaching performance of teachers.

Queries:
11. Subject knowledge and conceptual clarity
12. Level of confidence in the subject matter
13. Communication/ presentation skills
14. Class control ability
15. Interaction in the classroom
16. Motivational and helping attitude
17. Regularity and punctuality
18. Completion and coverage of course
19. Integration and guidance outside the classes
20. Overall performance

Table showing the students' feedback analysis for the academic session 2018-19

| STUDENT FEEDBACK ANALYSIS 2018-19 |  |  |  |  |  |
| :---: | :--- | :--- | :--- | :--- | :--- |
| Q. No. | Points | Excellent <br> 4 | Good <br> 3 | Average <br> 2 | Poor 1 |
| 1 | Subject knowledge and conceptual <br> clarity | $68.9 \%$ | $16 \%$ | $8 \%$ | $7.1 \%$ |
| 2 | Level of confidence on subject <br> matter | $70 \%$ | $20 \%$ | $7 \%$ | $3 \%$ |
| 3 | Communication/ presentation skill | $64.8 \%$ | $29 \%$ | $4 \%$ | $2.2 \%$ |
| 4 | Class control ability | $55 \%$ | $30.5 \%$ | $7.5 \%$ | $7 \%$ |
| 5 | Interaction in the classroom | $54 \%$ | $29 \%$ | $9.5 \%$ | $7.5 \%$ |
| 6 | Motivational and helping attitude | $60 \%$ | $35 \%$ | $3.5 \%$ | $1.5 \%$ |
| 7 | Regularity and punctuality | $75 \%$ | $11 \%$ | $8 \%$ | $6 \%$ |
| 8 | Completion and coverage of course | $82 \%$ | $12 \%$ | $4.5 \%$ | $1.5 \%$ |
| 9 | Integration and guidance outside the <br> classes | $33 \%$ | $28 \%$ | $30 \%$ | $9 \%$ |
| 10 | Overall performance | $66 \%$ | $18 \%$ | $12 \%$ | $4 \%$ |

## Students' Feedback analysis:

A total of 690 students responded to the feedback forms which were meant to evaluate the performance of teachers on 10 parameters. The analysis above shows that an average of $70 \%$ of respondents has attributed excellent grades to all the teachers of Digboi College. The table also shows that an average of $23 \%$ of respondents has given good grades to the teachers while an average of $13 \%$ of respondents have given an average grade. However, in the poor category, less than $5 \%$ of responses are given to the teachers.


Fig 1: Pie diagram shows Subject knowledge and conceptual clarity of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 2: Pie diagram shows Level of confidence on subject matter of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 3: Pie diagram shows Communication/ presentation skillsof Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 4: Pie diagram shows Class control ability of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 5: Pie diagram shows Interaction in the classroom of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 6: Pie diagram shows Motivational and helping attitude of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 7: Pie diagram shows Regularity and punctuality of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 8: Pie diagram shows Completion and coverage of course of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 9: Pie diagram shows Integration and guidance outside the classes of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 10: Pie diagram shows Overall performance of Teachers of Digboi College Percentage wise according to the students' feedback report

## Conclusion:

1. We have received a total of 690 feedbacks from all the streams of the college at the end of academic year 2018-19.
2. The question no. 3 related to completion and coverage of courses is given good grading by the students. $82 \%$.of respondents have given excellent grade to this aspect of teachers.
3. Question no. 9 related to guidance of teachers outside classroom is given less grade. This issue needs to be addressed more seriously.

## Action taken:

1. Feedback analysis has been done and discussed with teachers and IQAC
2. Teachers' are informed and communicated about the responses of the students and necessary amendments are suggested to be done

## STUDENTS' FEEDBACK ANALYSIS AND ACTION TAKEN REPORT (2017-18)

Students are the most important stakeholder in an academic institution. In the year 2017-18, students' feedback was taken to evaluate the teachers performance and on the curriculum, teaching, learning, evaluation and the various facilities in the college. The students recorded their views on a structured printed format. The form consists of 10 parameters to evaluate the faculties of the college. The feedback form provided a grade scale (poor, average, good and excellent) to the students to evaluate the feedback parameters. For an impartial analysis on feedback, the data was collected from the twenty different departments of the college from different semesters including Science, Arts and Commerce stream.

A total of 656 (312- Arts, 149-Science, 195- Commerce) students responded to the queries related to the teaching performance of teachers.
Queries:
21. Subject knowledge and conceptual clarity
22. Level of confidence on subject matter
23. Communication/ presentation skill
24. Class control ability
25. Interaction in the classroom
26. Motivational and helping attitude
27. Regularity and punctuality
28. Completion and coverage of course
29. Integration and guidance outside the classes
30. Overall performance

| STUDENT FEEDBACK ANALYSIS 2017-18 |  |  |  |  |  |
| :---: | :--- | :--- | :--- | :--- | :--- |
| Q.No. | Points | Excellent <br> 4 | Good <br> 3 | Average <br> 2 | Poor 1 |
| 1 | Subject knowledge and conceptual <br> clarity | $71.5 \%$ | $15 \%$ | $7.5 \%$ | $6 \%$ |
| 2 | Level of confidence on subject <br> matter | $68 \%$ | $17.5 \%$ | $9.5 \%$ | $5 \%$ |
| 3 | Communication/ presentation skill | $60 \%$ | $30.8 \%$ | $6 \%$ | $3.2 \%$ |
| 4 | Class control ability | $50 \%$ | $35.5 \%$ | $9 \%$ | $5.5 \%$ |
| 5 | Interaction in the classroom | $42 \%$ | $35.5 \%$ | $12.7 \%$ | $9.8 \%$ |
| 6 | Motivational and helping attitude | $55 \%$ | $40 \%$ | $3.5 \%$ | $1.5 \%$ |
| 7 | Regularity and punctuality | $72 \%$ | $15 \%$ | $8 \%$ | $5 \%$ |
| 8 | Completion and coverage of course | $81 \%$ | $13 \%$ | $4.5 \%$ | $1.5 \%$ |
| 9 | Integration and guidance outside the <br> classes | $35.5 \%$ | $25 \%$ | $29.5 \%$ | $9 \%$ |
| 10 | Overall performance | 60.5 | 16 | 17.5 | 6 |

Table showing the students' feedback analysis for the academic session 2017-18

## Students' Feedback analysis:

A total of 656 students responded to the feedback forms which were meant to evaluate the performance of teachers on 10 parameters. The analysis above shows that an average of 60$70 \%$ respondents have attributed excellent grade to all the teachers of Digboi College. The table also shows that an average of $20-25 \%$ respondents have given good grade to the teachers while an average of $10-15 \%$ of respondents have given an average grade. However, in the poor category, less than $5 \%$ responses are given to the teachers.


Fig 1: Pie diagram shows Subject knowledge and conceptual clarity of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 2: Pie diagram shows Level of confidence on subject matter of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 3: Pie diagram shows Communication/ presentation skill of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 4: Pie diagram shows Class control ability of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 5: Pie diagram shows Interaction in the classroom of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 6: Pie diagram shows Motivational and helping attitude of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 7: Pie diagram shows Regularity and punctuality of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 8: Pie diagram shows Completion and coverage of course of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 9: Pie diagram shows Integration and guidance outside the classes of Teachers of Digboi College Percentage wise according to the students' feedback report


Fig 10: Pie diagram shows Overall performance of Teachers of Digboi College Percentage wise according to the students' feedback report

## Conclusion:

4. We have received a total of 656 feedbacks from all the streams of the college at the end of the academic year 2017-18.
5. The analysis shows that $81 \%$ of respondents have given excellent grade to the teachers' in terms of completion and coverage of course. It has the highest grading.
6. Only $35.5 \%$ of respondents have given excellent grade to the aspect of integration outside the classes.
7. The above table shows that there is a need for more interaction between teachers and students.

## Action Taken

1. Feedbacks forms are collected from the students and analysed carefully.
2. To enrich teachers' teaching performance, we introduce various learning tools.
3. Our Principal convenes an all teachers' meeting where the need of providing guidance and support outside classroom and various other aspects is given due consideration.

## STUDENTS' FEEDBACK ANALYSIS (2016-17)

Students' Feedback was prepared to evaluate the teachers performance and on the curriculum, teaching, learning, evaluation and the various facilities in the college. The students recorded their views on printed format. The format is divided into two partsPart I consist of 10 parameters to evaluate the faculties of the college and Part-II consists of 20 parameters regarding the overall administration and facilities of the college. The feedback form provided a grade scale (very poor, poor, average, good and excellent) to the students to evaluate the feedback parameters. For an impartial analysis on feedback, the data was collected from the twenty different departments of the college from different semesters including Science, Arts and Commerce stream.

The average performance of the faculties was found ranging from good to excellent in terms of the score received from the students in all the 10 parameters. But, in a few cases average grade and lower is observed. In this regard, suggestions, counselling and support have been provided to concerned faculty for enhancement of teachinglearning performance for quality education.

## Details

## Programme: Three-Year B.A.

Semester: $\quad 1^{\text {st }}, 3^{\text {rd }}$ and $5^{\text {th }}$

Number of students enrolled: 640
Number of students taking part in the feedback: 250
Courses covered:
Assamese, English, Political Science, Economics and Philosophy

Feedback score range:
1-5
Lowest Score:3 Highest Score:5 Average Feedback Score:4

## Programme: Three-Year B.Sc.

Semester: ..... $1^{\text {st }}, 3^{\text {rd }}$ and $5^{\text {th }}$
Number of students enrolled: ..... 355
Number of students taking part in the feedback: ..... 145
Courses covered: Physics, Chemistry, Mathematics, Electronics, Zoology and Botany
Feedback score range: ..... 1-5
Lowest Score:3Highest Score:5Average Feedback Score:4
Programme: Three-Year B.Com.
Semester:
Number of students enrolled: ..... 269
Number of students taking part in the feedback: ..... 190
Courses covered: ..... 1-5
Average Feedback Score:4

Accountancy and Marketing

Areas of performance Improvement: The average performance was found ranging good to excellent in terms of score. But in few courses, it is noticed to be on an average. Scope of improvement in terms of score is noticed in few subjects as the score can be improved for excellent grade.

## Action taken:

- Informed to individual course faculty
- Areas to be improved were identified and communicated.
- Suggestions, counselling, and support have been provided to concerned faculty for improvement of teaching learning exercises.

